



សេចក្តីណែនាំស្តីពីការប្រើប្រាស់សេវា  
ធនាគារតាមអ៊ីនធឺណិត  
សម្រាប់ឯកត្តបុគ្គល

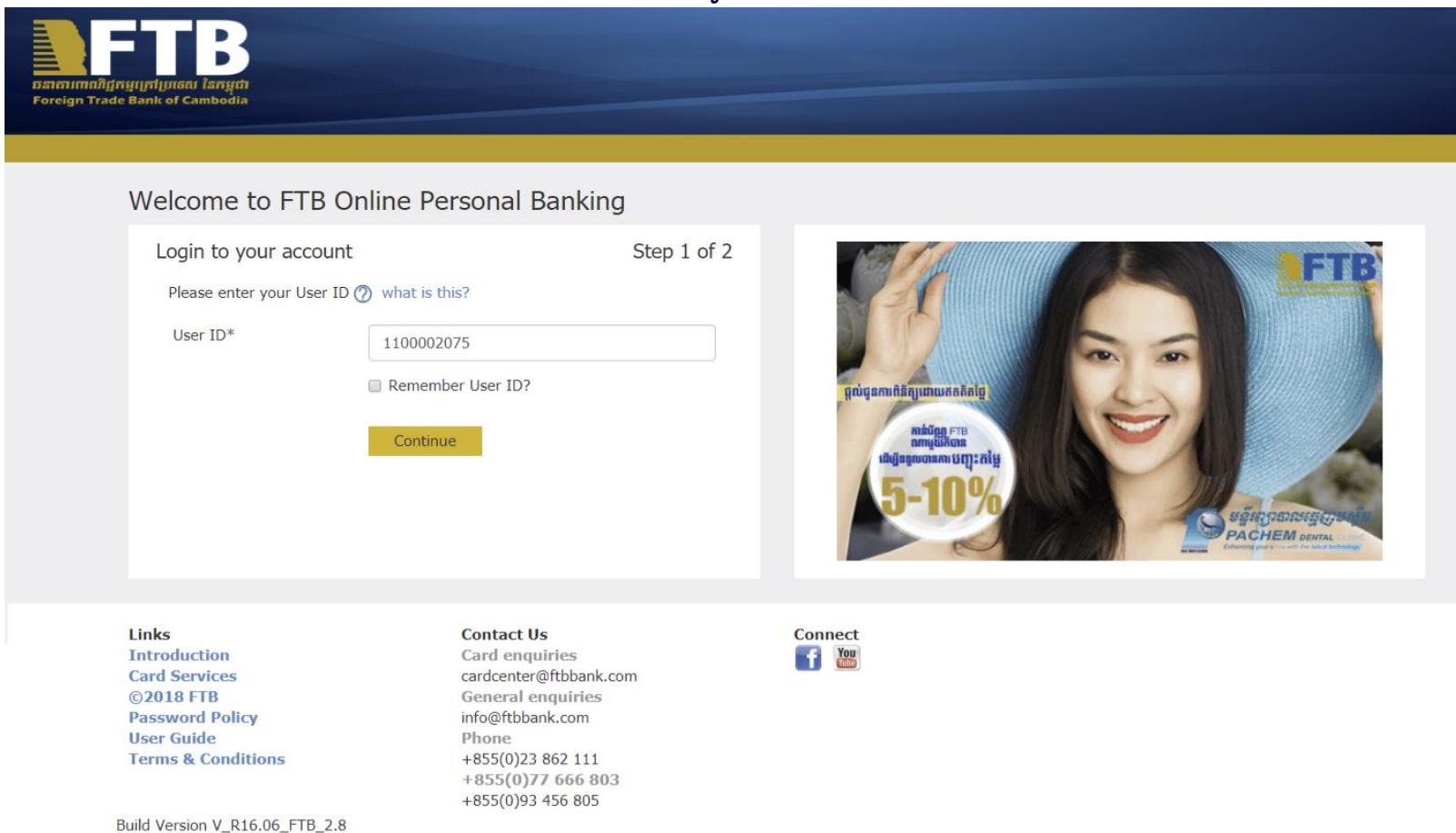


# មាតិកា

URL សំរាប់ចូលទៅកាន់ប្រព័ន្ធធនាគារតាមអ៊ីនធឺណិត	1
ពេលចូលទៅកាន់ប្រព័ន្ធលើកដំបូង	2
ផ្ទាំងគេហទំព័រ Home Screen	5
សាវតារប្រតិបត្តិការ	6
ផ្ទេរប្រាក់ទៅកាន់គណនីផ្ទាល់ខ្លួនផ្សេងទៀត	7
ផ្ទេរប្រាក់ក្នុងស្រុកអន្តរធនាគារ	8
ផ្ទេរប្រាក់ទៅគណនីដទៃក្នុងរង្វង់ធនាគារ FTB	9
ផ្ទេរប្រាក់ក្រៅស្រុកអន្តរធនាគារ	10
បញ្ចូលទឹកប្រាក់ក្នុងប័ណ្ណវិសាភាសកាត	11
ទូទាត់វិក្កយបត្រ	12

## URL ដើម្បីចូលទៅកាន់ប្រព័ន្ធនាយកដ្ឋានតាមអ៊ីនធឺណិត

សូមបញ្ចូល URL <https://ibanking.ftbbank.com/Retail/> ក្នុងប្រអប់ស្វែងរកអាសយដ្ឋានគេហទំព័រនៃប្រព័ន្ធដំណើរការអ៊ីនធឺណិត (Internet Browser) រួចបញ្ចូល User ID ទៅក្នុងប្រអប់ User ID រួចចុច «Continue» ។ បើ User ID របស់លោកអ្នកផ្ដើមដោយលេខសូន្យ «0» សូមកុបញ្ចូលលេខសូន្យនោះ បើមិនដូច្នោះទេ វាមិនដំណើរការឡើយ ។



Welcome to FTB Online Personal Banking

Login to your account Step 1 of 2

Please enter your User ID [what is this?](#)

User ID\*

☐ Remember User ID?

[Continue](#)

**Links**  
[Introduction](#)  
[Card Services](#)  
[©2018 FTB](#)  
[Password Policy](#)  
[User Guide](#)  
[Terms & Conditions](#)

**Contact Us**  
Card enquiries  
cardcenter@ftbbank.com  
General enquiries  
info@ftbbank.com  
Phone  
+855(0)23 862 111  
+855(0)77 666 803  
+855(0)93 456 805

**Connect**  
[Facebook](#) [YouTube](#)

Build Version V\_R16.06\_FTB\_2.8

ពេល Login ដំបូង ៖ ចុច Confirm (2) ដើម្បីឲ្យប្រព័ន្ធផ្ញើលេខសម្ងាត់បណ្តោះអាសន្នទៅកាន់ អ៊ីម៉ែល និងសារខ្លី, បន្ទាប់មក ផ្ទៀងផ្ទាត់អ៊ីម៉ែល និងសារខ្លី (3) និងចុច Click here to Continue (4).

Welcome to FTB Online Personal Banking

Authorization Request.

We are about sending a temporary password to your registered contact.

Please click the Continue button, to authorize sending of the temporary password to your FTB registered contact(s) otherwise click the Cancel button to discontinue the process.

1

2

Welcome to FTB Online Personal Banking

Notification Successfully.

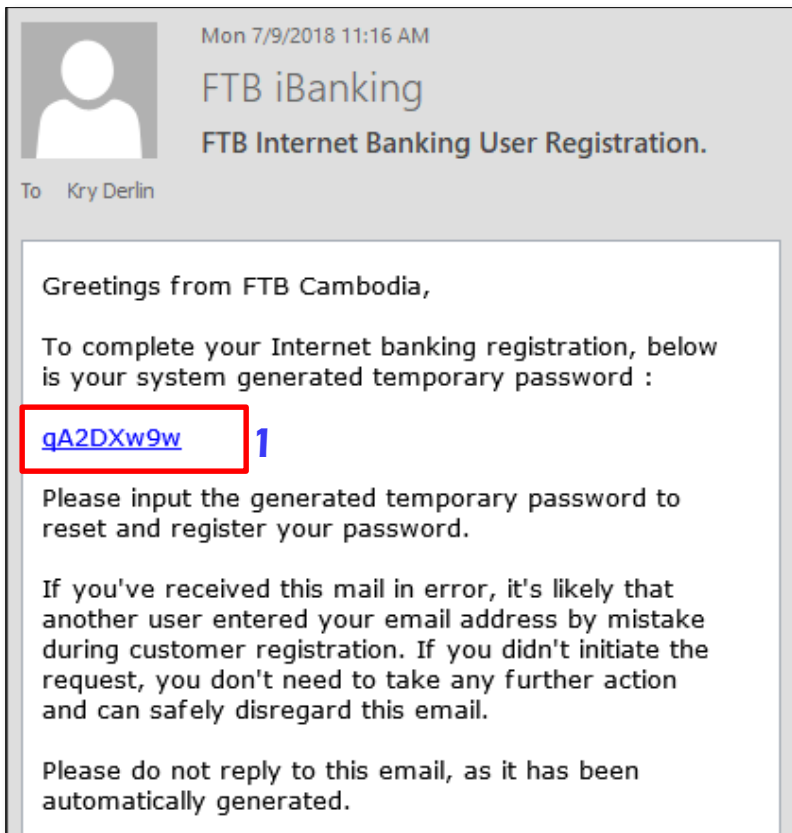
3 Check your email kry\*\*\*\*\*@gmail.com to reset your password

Check your phone \*\*\*\*\*497 to reset your password

Please do not close the page, click the button below to proceed


To reset your password, please enter the temporary password from your contact(s) in the next page.

4 [Click here to Continue](#)



ចម្លងលេខសម្ងាត់បណ្តោះអាសន្ន (1) ពីក្នុងអ៊ីម៉ែល ឬសារខ្លី រួចបញ្ចូលទៅក្នុង ចំណុច(2) បន្ទាប់មកបញ្ចូលលេខសម្ងាត់ថ្មីក្នុងចំណុច(3)ទៅតាមគោលការណ៍ (ឧទាហរណ៍៖ P@ssw0rd123) និងធ្វើការបញ្ជាក់លេខសម្ងាត់ថ្មីម្តងទៀតក្នុងចំណុច(4) ហើយចុច Confirm ដើម្បីបញ្ជូន ។

The screenshot shows the 'Welcome to FTB Online Personal Banking' registration form. It has two main sections: 'Enter your credentials' and 'Password Reset'. The 'Enter your credentials' section includes a link 'what is this?' and a label 'Please choose your own password'. The 'Password Reset' section includes three input fields for password creation, each with a blue number next to it: 2 for 'Enter temporary password\*', 3 for 'Enter your new password\*', and 4 for 'Confirm your new password\*'. At the bottom, there are 'Cancel' and 'Confirm' buttons.




Foreign Trade Bank of Cambodia

Welcome back, KRY DERLIN  
You last logged in at 16:01:07 on 31 JUL 2018  
[Details & Preferences](#) | [1 New message](#) | [Logout](#)


Home

### Welcome to Temenos Online Personal Banking


Select an account below to view balances, make a Payment / Transfer or manage your Standing Order and Direct Debits

  
1


**KRY DERLIN**  
100001118678  
↓ View mini statement

  
2

**KRY DERLIN**  
300001421542  
↓ View mini statement




**Loans**  
You can view your Loan details here  
↓ View your Loans




**Fixed Term Deposit**  
You can view your Fixed Term deposits here  
↓ View your Deposits

**KHR204,572,411.26**  
Available balance KHR204,572,411.26  
Make a Payment

**\$397,142.73**  
Available balance \$31,171.55  
Make a Payment


**Manage your payees**  
You can view, manage and create new Payees here.  
[Manage Payees](#)

**Help**  
If you require any help with creating, finding your accounts, making a quick payment or navigating, Please click the link below.  
[Help & Support](#)


Today's Date:  
31 July 2018

ត្រួតពិនិត្យ  
របាយការណ៍  
សង្ខេប

ធ្វើប្រតិបត្តិការ  
ទូទាត់



**KRY DERLIN**  
 100001118678  
 1 [View mini statement](#)




**KRY DERLIN**  
 300001421542

Available Balance  
**\$397,142.73**  
 \$31,171.55

[Transactions](#)
[Payments / Transfers](#)
[Standing Orders](#)
[Cheques](#)

**Recent Transactions**  
 Recent Transactions  
 You will be able to download, save and print in the search options based on period, amount or number of transactions.  
 Latest 20 transactions

[Search](#)
[Download in CSV](#)
[Download in PDF](#)
[Print](#)



**KRY DERLIN**  
 300001421542  
[Hide mini statement](#)

Date	Description	Reference	Paid In(\$)	Paid Out(\$)	Balance(\$)
28/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18148LQDR6	2.44		397,142.73
26/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18146ZRHJ	2.44		397,140.29
25/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18145YFD2R	2.44		397,137.85
24/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18144SGT25	2.44		397,135.41
24/05/2018	IB Account Transfer KHR55555.00	FT1813810N39\BNK		13.61	397,132.97

[View full transaction list](#)

# ផ្ទេរប្រាក់ទៅកាន់គណនីផ្ទាល់ខ្លួនផ្សេងទៀត

KHR204,572,411.26

Available balance KHR204,572,411.26

**2** [Make a Payment](#)

## Move Money

Send Money

Pay a Bill

Upcoming Payments

### Transfer between your own accounts

From account

300001421542

To account\*

- Please Select

Currency

- Please Select

100001118678 - KRY DERLIN - KHR - 204572411.26

Amount\*

### When do you want to transfer?

Please choose one option from below, complete any additional details displayed, then click continue to proceed

- 1 ☒ Immediately
- 2 ☐ At a future date
- 3 ☐ Standing order

Continue



KHR204,572,411.26

Available balance KHR204,572,411.26

2  Make a Payment


ផ្ទេរប្រាក់ពីគណនីធនាគារ FTB ទៅកាន់  
គណនីធនាគារដទៃក្នុងស្រុក ។

Move Money	Send Money	Pay a Bill	Upcoming Payments
Transfer to other accounts			
Payee Options*	<div>1 <input checked="" type="radio"/> A New Domestic Payee</div> <div><input type="radio"/> A Saved Payee</div> <div><input type="radio"/> A New International Payee</div>		
Transfer To*	<div>2 <input checked="" type="radio"/> An Account at an another Domestic Bank</div> <div><input type="radio"/> To Someone else's FTB Account</div>		
From Account*	100001118678		
Currency	KHR		
Beneficiary Name*	3 <input type="text"/>		
Ben Account No*	<input type="text"/>		
Beneficiary Bank*	<input type="text" value="- Please Select"/>		
Purpose of Transfer	<input type="text"/>		
Transfer Currency*	<input type="text" value="- Please Select"/>		
Amount*	<input type="text"/>		

## ផ្ទេរប្រាក់ទៅគណនីដទៃក្នុងរង្វង់ធនាគារ FTB

KHR204,572,411.26

Available balance KHR204,572,411.26

**2**  **Make a Payment**

ផ្ទេរប្រាក់ពីគណនីធនាគារ FTB ទៅកាន់  
គណនីធនាគារ FTB ដទៃទៀត ។

Move Money	Send Money	Pay a Bill	Upcoming Payments
<b>Transfer to other accounts</b>			
Payee Options*		<input type="radio"/> A Saved Payee	
		<b>1</b> <input checked="" type="radio"/> <b>A New Domestic Payee</b>	
		<input type="radio"/> A New International Payee	
Transfer To*		<input type="radio"/> An Account at an another Domestic Bank	
		<b>2</b> <input checked="" type="radio"/> <b>To Someone else's FTB Account</b>	
From Account*	<b>100001118678</b>		
Currency	<b>KHR</b>		
Ben Account No*	<b>3</b> <input type="text"/>		
Purpose of Transfer	<input type="text"/>		
Transfer Currency*	<input type="text" value="- Please Select"/>		
Amount*	<input type="text"/>		

KHR204,572,411.26

Available balance KHR204,572,411.26

2 **Make a Payment**

Ben Address2/Contact No\*

Ben Account No/IBAN\*

Bank Name\*

Bank Branch Name\*

Bank Address\*

SWIFT/BIC/ABA No\*

My Email ID\*

Transfer Currency\*  
- Please Select

Amount\*

Bank Charges\*  
- Please Select

Purpose of Transfer\*

Move Money

**Send Money**

Pay a Bill

Upcoming Payments

Transfer to other accounts

Payee Options\*

☐ A Saved Payee
 ☐ A New Domestic Payee
 ☒ **A New International Payee**

From Account\*

Currency

Nickname\*

Beneficiary Name\*

Beneficiary Address1\*

Ben Address2/Contact No\*

100001118678

KHR

ផ្ទេរប្រាក់ពីគណនីធនាគារ FTB ទៅកាន់គណនីធនាគារ  
ដទៃក្រៅស្រុក ។

<div>KHR204,572,411.26</div> <div>Available balance KHR204,572,411.26</div> <div>2 <b>Make a Payment</b></div>	<div>Move Money</div> <div>Send Money</div> <div><b>Pay a Bill</b></div> <div>Upcoming Payments</div>
<div>Utility payments</div> <div>Utility payee options*           <div> <input type="radio"/> A Saved Utility Payee             <input checked="" type="radio"/> A New Utility Payee           </div> </div> <div>From Account* 300001421542</div> <div>Currency USD - US Dollar</div> <div>New utility payee</div> <div>Payment Type*           <div> <input type="radio"/> Bill Pay             <input checked="" type="radio"/> Card Topup           </div> </div> <div>Nickname* <input type="text"/></div> <div>Find Company* <div>- Please Select ▼</div></div> <div>Consumer/Invoice/SVC Card No <input type="text"/></div> <div>Biller Currency</div> <div>Amount* <input type="text"/></div>	

បញ្ចូលទឹកប្រាក់ទៅក្នុងវិសាកាស់កាត តាមរយៈ  
សេវាធនាគារតាមអ៊ីនធឺណិត ។

KHR204,572,411.26

Available balance KHR204,572,411.26

**Make a Payment**

ទូទាត់វិក្កយបត្រ តាមរយៈសេវាធនាគារតាម  
អ៊ីនធឺណិត ។

- Please Select

**EDC-BATTAMBANG-KHR - BILLER**

LY HOUR Cash in and out KHR - BILLER

LY HOUR Cash in and out USD - BILLER

CMS-CARDTOPUP-USD - BILLER

Move Money Send Money **Pay a Bill** Upcoming Payments

**Utility payments**

Utility payee options\*  
☐ A Saved Utility Payee  
☒ **A New Utility Payee**

From Account\* 300001421542

Currency USD - US Dollar

New utility payee

Payment Type\*  
☒ **Bill Pay**  
☐ Card Topup

Nickname\*

Billers\*

Province\*

Find Company\*

Consumer/Invoice/SVC Card No

Biller Currency

Amount\*

- Please Select

**- Please Select**

EDC

PPWSA

ISPONLINE

KINGTEL



## Retail Internet Banking Service User Guide



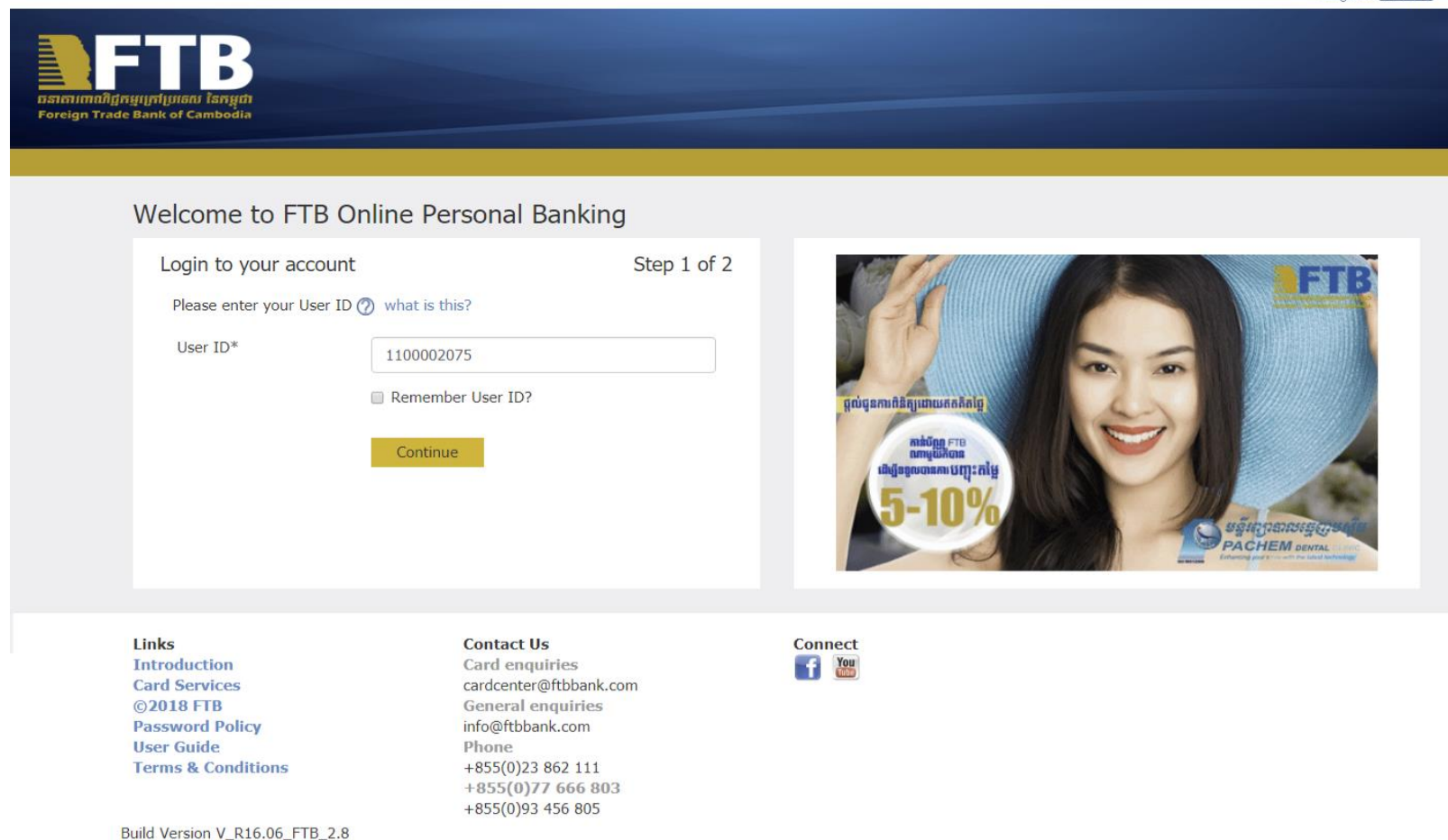
# Table of content

Login	1
First time login	2
Dashboard detail	5
Transaction history	6
Transfer to own account	7
Send money to local bank	8
Send money to international	10
Cashcard top up	11
Bill payment	12

# Login URL

Please enter this URL <https://ibanking.ftbbank.com/Retail/> into to the browser search box and submit it. Once the log in form appears, enter your user ID in the User ID box and click “Continue” Button to proceed. If your user ID starts with zero “0”, please do not enter it (the first “0” digit) otherwise you will not be accessible.

English [Khmer](#)



**FTB**  
ធនាគារពាណិជ្ជកម្មប្រទេស ខ្មែរ  
Foreign Trade Bank of Cambodia

Welcome to FTB Online Personal Banking

Login to your account Step 1 of 2

Please enter your User ID [what is this?](#)

User ID\*

☐ Remember User ID?

[Continue](#)

**PACHEM DENTAL**  
Enhancing your smile with the latest technology

**Links**  
[Introduction](#)  
[Card Services](#)  
[©2018 FTB](#)  
[Password Policy](#)  
[User Guide](#)  
[Terms & Conditions](#)

**Contact Us**  
Card enquiries  
cardcenter@ftbbank.com  
General enquiries  
info@ftbbank.com  
Phone  
+855(0)23 862 111  
+855(0)77 666 803  
+855(0)93 456 805

**Connect**  
[f](#) [You Tube](#)

Build Version V\_R16.06\_FTB\_2.8



## 1. First Time Login

**First Time Login – Confirm to send temporary password to your email and SMS on confirmation page to review email and SMS.**

Welcome to FTB Online Personal Banking

Authorization Request.

We are about sending a temporary password to your registered contact.

Please click the Continue button, to authorize sending of the temporary password to your FTB registered contact(s) otherwise click the Cancel button to discontinue the process.

1

2

Welcome to FTB Online Personal Banking

Notification Successfully.

3 Check your email kry\*\*\*\*\*@gmail.com to reset your password

Check your phone \*\*\*\*\*497 to reset your password

Please do not close the page, click the button below to proceed

To reset your password, please enter the temporary password from your contact(s) in the next page.

4 [Click here to Continue](#)

## First time login (continued ...)

Mon 7/9/2018 11:16 AM  
FTB iBanking  
FTB Internet Banking User Registration.

To Kry Derlin

Greetings from FTB Cambodia,

To complete your Internet banking registration, below is your system generated temporary password :

**qA2DXw9w** 1

Please input the generated temporary password to reset and register your password.

If you've received this mail in error, it's likely that another user entered your email address by mistake during customer registration. If you didn't initiate the request, you don't need to take any further action and can safely disregard this email.

Please do not reply to this email, as it has been automatically generated.

Copy temporary password (1) from your email or SMS and paste to **Enter temporary password\*** (2) please provide your new password and follow by [Password Policy](#) to column (3) and (4)  
**EX: P@ssw0rd123**  
and then click **Confirm**

Welcome to FTB Online Personal Banking

Enter your credentials Password Reset

Please choose your own password ? what is this?


Enter temporary password\* 2

Enter your new password\* 3

Confirm your new password\* 4

Cancel Confirm

# Dashboard detail







Foreign Trade Bank of Cambodia

Welcome back, KRY DERLIN  
You last logged in at 16:01:07 on 31 JUL 2018  
[Details & Preferences](#) | [1 New message](#) | [Logout](#)

Home


## Welcome to Temenos Online Personal Banking


Select an account below to view balances, make a Payment / Transfer or manage your Standing Order and Direct Debits

 <b>1</b>	<b>KRY DERLIN</b> 100001118678 <a href="#">View mini statement</a>	<b>KHR204,572,411.26</b> Available balance <b>2</b> <a href="#">Make a Payment</a>
 <b>3</b>	<b>KRY DERLIN</b> 300001421542 <a href="#">View mini statement</a>	<b>\$397,142.73</b> Available balance <a href="#">Make a Payment</a>
 <b>4</b>	<b>Loans</b> You can view your Loan details here <a href="#">View your Loans</a>	
 <b>5</b>	<b>Fixed Term Deposit</b> You can view your Fixed Term deposits here <a href="#">View your Deposits</a>	


### Today's Date:


31 July 2018

**Manage your payees**  
You can view, manage and create new Payees here.  
[Manage Payees](#)

**Help**  
If you require any help with creating, finding your accounts, making a quick payment or navigating, Please click the link below.  
[Help & Support](#)


# Transaction history

**KRY DERLIN**  
100001118678  
1 [↓ View mini statement](#)

**KRY DERLIN**  
300001421542  
Available Balance **\$397,142.73**  
\$31,171.55

Transactions Payments / Transfers Standing Orders Cheques

**Recent Transactions**  
Recent Transactions  
You will be able to download, save and print in the search options based on period, amount or number of transactions.  
Latest 20 transactions  
[Search](#) [Download in CSV](#) [Download in PDF](#) [Print](#)

**KRY DERLIN**  
300001421542  
[↑ Hide mini statement](#)

Date	Description	Reference	Paid In(\$)	Paid Out(\$)	Balance(\$)
28/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18148LQDR6	2.44		397,142.73
26/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18146ZRHJ	2.44		397,140.29
25/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18145YFD2R	2.44		397,137.85
24/05/2018	IB Account Transfer STO 1100002075 USD2.44	FT18144SGT25	2.44		397,135.41
24/05/2018	IB Account Transfer KHR55555.00	FT1813810N39\BNK		13.61	397,132.97

[View full transaction list](#)

# Transfer to own account

KHR204,572,411.26

Available balance

KHR204,572,411.26

2 [Make a Payment](#)

Move Money

Send Money

Pay a Bill

Upcoming Payments

Transfer between your own accounts

From account

300001421542

To account\*

- Please Select

- Please Select

100001118678 - KRY DERLIN - KHR - 204572411.26

Currency

Amount\*

When do you want to transfer?

Please choose one option from below, complete any additional details displayed, then click continue to proceed

1 ☒ Immediately

2 ☐ At a future date

3 ☐ Standing order

Continue

# Send money to local bank

KHR204,572,411.26

Available balance KHR204,572,411.26

**2** [Make a Payment](#)

Send money to local bank.  
From **FTB** bank account to  
**other bank accounts.**

Move Money	Send Money	Pay a Bill	Upcoming Payments
Transfer to other accounts			
Payee Options*	<div>1</div> <div><input type="radio"/> A Saved Payee</div> <div><input checked="" type="radio"/> A New Domestic Payee</div> <div><input type="radio"/> A New International Payee</div>		
Transfer To*	<div>2</div> <div><input checked="" type="radio"/> An Account at an another Domestic Bank</div> <div><input type="radio"/> To Someone else's FTB Account</div>		
From Account*	100001118678		
Currency	KHR		
Beneficiary Name*	<div>3</div> <div></div>		
Ben Account No*	<div></div>		
Beneficiary Bank*	<div>- Please Select</div>		
Purpose of Transfer	<div></div>		
Transfer Currency*	<div>- Please Select</div>		
Amount*	<div></div>		

## Send money to local bank (continued ...)

KHR204,572,411.26

Available balance KHR204,572,411.26

2 **Make a Payment**

Send money to local bank.  
From **FTB bank account** to  
**FTB bank account**

Move Money	Send Money	Pay a Bill	Upcoming Payments
<b>Transfer to other accounts</b>			
Payee Options*		<input type="radio"/> A Saved Payee	
		1 <input checked="" type="radio"/> <b>A New Domestic Payee</b>	
		<input type="radio"/> A New International Payee	
Transfer To*		<input type="radio"/> An Account at an another Domestic Bank	
		2 <input checked="" type="radio"/> <b>To Someone else's FTB Account</b>	
From Account*		<b>100001118678</b>	
Currency		<b>KHR</b>	
Ben Account No*		3 <input type="text"/>	
Purpose of Transfer		<input type="text"/>	
Transfer Currency*		<input type="text" value="- Please Select"/>	
Amount*		<input type="text"/>	

# Send money internationally

KHR204,572,411.26

Available balance KHR204,572,411.26

2 **Make a Payment**

Ben Address2/Contact No\*

Ben Account No/IBAN\*

Bank Name\*

Bank Branch Name\*

Bank Address\*

SWIFT/BIC/ABA No\*

My Email ID\*

Transfer Currency\*

Amount\*

Bank Charges\*

Purpose of Transfer\*

- Please Select

- Please Select

Move Money

**Send Money**

Pay a Bill

Upcoming Payments

Transfer to other accounts

Payee Options\*

From Account\*

Currency

Nickname\*

Beneficiary Name\*

Beneficiary Address1\*

Ben Address2/Contact No\*

☐ A Saved Payee

☐ A New Domestic Payee

☒ A New International Payee

100001118678

KHR

Send money to overseas bank.  
From **FTB bank account to overseas banks**



# Visa CashCard top up

KHR204,572,411.26

Available balance KHR204,572,411.26

**2** [Make a Payment](#)


Top up Visa CashCard from internet banking

Move Money	Send Money	<b>Pay a Bill</b>	Upcoming Payments
<b>Utility payments</b>			
Utility payee options*		<input type="radio"/> A Saved Utility Payee	
		<input checked="" type="radio"/> A New Utility Payee	
From Account*		300001421542	
Currency		USD - US Dollar	
New utility payee			
Payment Type*		<input type="radio"/> Bill Pay	
		<input checked="" type="radio"/> Card Topup	
Nickname*		<input type="text"/>	
Find Company*		<input type="text" value="- Please Select"/>	
Consumer/Invoice/SVC Card No		<input type="text"/>	
Biller Currency			
Amount*		<input type="text"/>	

# Bill payment

KHR204,572,411.26

Available balance KHR204,572,411.26

 **Make a Payment**

Pay Bill from FTB internet banking,

- Please Select

**EDC-BATTAMBANG-KHR - BILLER**

LY HOUR Cash in and out KHR - BILLER

LY HOUR Cash in and out USD - BILLER

CMS-CARDTOPUP-USD - BILLER

Move Money Send Money **Pay a Bill** Upcoming Payments

**Utility payments**

Utility payee options\*  
☐ A Saved Utility Payee  
☒ **A New Utility Payee**

From Account\* **300001421542**

Currency **USD - US Dollar**

New utility payee

Payment Type\*  
☒ **Bill Pay**  
☐ Card Topup

Nickname\*

Billers\*

Province\*

Find Company\*

Consumer/Invoice/SVC Card No

Billers Currency

Amount\*

- Please Select

**- Please Select**

EDC

PPWSA

ISPONLINE

KINGTEL